



Tribal Insurance Processing System

Date of Notice: August 30, 2013

Subject: NFC Help Desk Early Closure

Customer(s) Affected: TIPS

Dear Customer:

In observance of the Labor Day holiday, the National Finance Center (NFC) offices including the TIPS Contact Center will close today, August 30, 2013, at 3:00 p.m. CST. The TIPS application will remain available during the holiday, including access to the Requester Console. The help desk will be available for customer inquiries on Tuesday, September 3, 2013 at 6:00 a.m. CST.

Assistance with *security related inquiries* is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at **1-800-767-9641, 1-504-426-6435**, or via email to osc.etix@nfc.usda.gov.

Tribal Benefits Officers requiring *assistance with technical or billing inquiries* are asked to contact the TIPS Contact Center at **1-855-NFC-4GOV (1-855-632-4468)** or via the TIPS Requester Console.

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